Nordic Council of Ministers’ project portal

All projects and programmes funded by the Nordic Council of Ministers (NMR) are administered through our project portal.

You will use the portal to provide essential contact details for your project and contract. Both you and NMR will upload important documents, including your project contract, to the shared document archive on the portal. Projects funds are also paid out via the portal.

For further information about funding and the process of managing Nordic Council of Ministers’ projects, please visit: https://www.norden.org/en/information/about-funding-nordic-council-ministers

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1) Logging in to the project portal

1. You can access the project portal using this link: https://ubw.unit4.cloud.com/dk_nmr_prod_web/Login/Login.aspx

2. To log in, please enter the username you received in an e-mail, followed by MR on the second line, and then input the generic password 1234567!

3. The first time you log in to the portal, you will be asked to change the password to one of your choice.

If you forget your password, you can request a new one by sending an e-mail to tilskud@norden.org.
The front page of the portal provides an overview of your current projects registered with the Nordic Council of Ministers. It displays the following information:

**Project ID**: This is your project number, please cite this in all future correspondence with NMR
**Project name**: Title of your project
**Project type**: The type of contract you have with NMR
**Customer ID & name**: The name and number of your organisation/company in our client list
**Date from/to**: Overall duration of the project
**Status**: Current status of the project
**Work order ID & name**: Contract number and title
**Date to/from**: Duration of your contract
**Status**: Current status of your contract

You must now:

1. **Check that the registered customer information (including the bank account) is correct.** If not, please complete and submit the form *Enter customer information* (see page 5).
2. **Check that all the contract details on the project are up to date.** If not, please complete and submit the form *Enter contract information* (see page 6).
3. **Upload a bank verification letter** to the project’s document folder. Regardless of whether the project is new or existed prior to the system change, we are obliged to ensure that the bank account information is correct. You must therefore request an official signed letter from your bank to confirm that the registered account does indeed belong to your organisation/company.
4. **If a funding payment is ready, an orange notification will appear in the upper right-hand corner.** You must then verify and approve this payment (see p. 9).
E-Learning Videos

On the front page of the portal you can access descriptive step-by-step e-learning videos in English and Scandinavian for each of the parts described in this manual.

The videos can be found by clicking on the blue lightbulb (‘Knowly’) in the upper right-hand corner:

Choose the video you would like to play and then on the link ‘e-guide-english’.

A new window will open, and you can now play the video step-by-step. Once complete, close the window to return to the project portal.
Entering or updating customer information

On the front page, click the grey circle next to your Customer ID. You now have two options:

1. **Customer information** (top) – select this to view the information registered about your organisation/company, including bank details.

2. **Enter customer information** (bottom) – select this to enter your bank details for the first time or to update existing information.

1. On the page **Customer information**, you will be able to view the information currently registered about your organisation/company (including address, bank details and company registration number). Please check that these details are correct and up to date. To amend them, follow the steps below.

   *Please note that the existing customer information does not yet automatically appear in the widget. To see it, click Customer ID, followed by Customer > Contact information > Payment.*

2. On the page **Enter customer information**, you can enter or amend your organisation/company’s contact information and bank details. To complete the form, please include your **Project ID** (which you can find on the front page of the portal), then enter the correct details and press **Submit form** (at the bottom). A message confirming that the information has been saved should appear.

   *Please note that the submitted information is sent to our accounting team for control purposes. It will only appear on the portal once it has been checked.*
Entering or updating contract information

On the front page, click the grey circle next to your Project ID. You now have two options:

1. **Contract information** (top) – select this to see the information registered about your project.
2. **Enter contract information** (bottom) – select this to enter or update the contact details of your project manager, auditor and contract signatory.

On the page **Enter contract information**, please enter your project ID, your project auditor’s contact details (name and address), and the name, email and phone number of the project manager and the contract signatory. You must also include a short summary of your project (max. 1,000 characters) in English (or a Scandinavian language), which will be displayed on the Nordic Council of Ministers’ **Project Database**. Once you have finished, click **Submit form**. A message confirming that the information has been saved should appear. The submitted information will be sent to the responsible advisor for control purposes. It will only appear on the portal once it has been checked.

Please note that the project contract cannot be completed until we have received this information.

*If there are any changes or updates to the submitted details during the project period, please notify NMR by completing and resubmitting the **Enter contract information** form.*
Accessing or uploading documents

To access your project, go to the portal’s front page and click the Project ID on the left. This will take you to the following page. The document archive can be found at the bottom left.

--> To download a contract for signing:
1. In the document archive on the bottom left, you will find the prepared contract with all relevant attachments in the folder Opstart/Start as soon as NRM has uploaded it to the portal.
2. To download it, click on the document title. You will be given the option to either open it or save it to your computer.

--> To upload a signed contract:
1. In the document archive, click Add document.
2. In the window that appears, under Document type, select Opstart/Start. In the box File name, upload the relevant document from your computer. You then have the option to change the title of the document and add a description in the box below.
3. Press Save. NRM will receive an email notification that you have uploaded your signed contract.
--- To upload status or final reports:
1. In the document archive, click Add document.
2. In the window that appears, under Document type, select the appropriate option:
   - **Opstart/Start** – contracts for signing, appendices to the contracts and signed contracts.
   - This is also where you should upload your bank verification letter.
   - **Status** – status reports
   - **Afslut/Finalise** – final reports, including.

Under **File name**, select the relevant document to be uploaded from your computer. You have the option to change the title of the document and add a description in the box below.

3. Press **Save**. NMR will receive an email notification that you have uploaded a new document.

Guidelines and report forms are available on NMR’s website: https://www.norden.org/en/information/about-funding-nordic-council-ministers
Approve a payment

When a funding instalment is ready to be paid out, you will be notified by email. In addition, when you log in to the portal, there will be an orange notification in the task box in the upper right-hand corner.

1. Check the payment document by clicking on the task (you can also access the task via your project site). Here, you can also see the entire document and download it to your computer.

2. Check that the information on the document is correct. Then approve the payment by pressing Accept. *(Please note that the amount for payment is shown as a negative figure on the payment document, which indicates that this amount is paid to you from us.)*

3. Should you not require the full amount, you can opt to Reject the payment. You will then be asked to provide a reason for this and specify the amount you do require. Your advisor will then correct the payment document before reissuing it for your approval.